



September 24, 2014

To whom it may concern;

Re: Canada's Restoration Services

Over the past 14 months, we have experienced three so called "100 year floods". We are located adjacent to the Don River in the middle of Toronto, and dirty water flooded onto our site from across the City, flowing into and through our 42 acre site with 16 buildings. We developed our property with full knowledge of the risk and the design was carefully developed to manage floods with minimal impact. The use of floodways, barriers, and raised mechanical and electrical equipment were all developed to help mitigate risks and aid in the clean-up process.

The first two floods last summer (2013) were managed with the support of a hired third party; a leading player in the area of restoration services. The clean-up costs were enormous. Insurance claims were used to cover these costs, but the experience for Evergreen was very difficult.

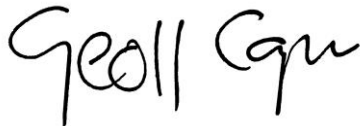
Earlier this year we flooded again, with a meter of water flowing across the site. This time we called Canada's Restoration Services (CRS) and the experience was significantly different. First of all, we worked with CRS prior to flooding to design a disaster response strategy – a flood clean up strategy. When the flood happened we had a clear plan in place. We contacted CRS and they sent a senior manager to Evergreen Brick Works to assess the situation, then ordered equipment and people to support the clean-up process. Over the next 48 hours, CRS and their site manager (Andrew Spitzer), worked closely with Evergreen senior management to develop a clean-up plan. Certain buildings were prioritized (such as the large kiln building where we were hosting a wedding in a mere 36 hours), the Welcome Centre, and our space for children's programming.

Canada's Restoration Services was collaborative, respectful, and hard working. Andrew and his team worked overtime and sourced equipment from every corner of their network to support the process. The clean-up was complete 48 hours later and we were back to being a fully functional public space, with thousands of visitors on the weekend at our Farmers' Market and a happy bride and groom on their wedding day here at the Brick Works. Canada Restoration was honest in billings and delivered a solution that cost us a fraction of the previous clean-ups in 2013. Furthermore, Canada Restoration has worked with Evergreen staff to help us design our own clean-up strategy to enable us to manage our own processes in the future – effectively putting themselves out of work on our site.

For a variety of reasons, Evergreen has become a poster child for flood clean up and we are hosting several flood and disaster recovery sessions and talks.

I am pleased to recommend the services of Canada's Restoration Services to any client and I would be happy to elaborate on any of this if you have additional questions. Please do not hesitate to contact me if I can help in any way.

Sincerely,

A handwritten signature in black ink that reads "Geoff Cape". The letters are cursive and somewhat stylized, with the first letter 'G' being particularly large and prominent.

Geoff Cape
CEO, Evergreen

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